Oscar Rafael Colmenares

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EDUCATION	**Rockford College**, Rockford, Illinois (1999) English Advancement Program at InterNexus English Language Study Center **Simón Bolívar University**, Caracas, Venezuela (1993-1999) Electronics Engineering Overall GPA: 3.63 / 5.00 index
HONORS	Industrial Controllers Auto Tuning Thesis' Honor Award (March 1999)
WORK EXPERIENCE	**January 2001 – Up-today** Lucent Technologies Venezuela, Francisco de Miranda Avenue, Los Palos Grandes, Parque Avila Building, 10 Floor.

Work Area: Technical Support Services (TSS) Wireless/Switching engineer, Networking and different products like ECP, AP, OMP-FX, FMS, Voice Mail Platform, IWF and the 3G-1X network for MOVISTAR (TELCEL) company, in charge for all the networking area in Movistar Venezuela IS-41, IS-826, ISUP, etc, also working in the Technical Sales area.

Jan 2007 – Up today working as an Application Sales for Andinan Region (Venezuela, Ecuador and Colombia) for all the portfolio related with messaging, multimedia & payment, application over IMS, Content, etc

May 2006 – Jan 2007 working in the Technical Sales team for the CDMA network and Applications groups for different customer in Venezuela and CALA region.

February 2005 – May 2006 working as a Technical Deputy for Movistar Venezuela with the follow responsibilities.

- Lucent Technical Interface with Movistar Venezuela customer.

- Coordinate and participate in al the new mobile switches and Integrate Lucent equipment for Movistar network.

- Coordinate and participate the RTS (Remote Technical Support) Venezuela and Argentina teams in the support of Lucent equipments like ECP, OMP, FMS, SMS, 5ESS, 1xEVDO, AP, AnyPath, IWF, Networking, DPLAN for Movistar network.

- Network Elements hardware and software upgrade follow-up.

- Keep track for all the customer critical issues and participated to resolved all the problems.

May 2003 – June 2003

Work for India Reliance Project with Lucent as Technical Support for west region, Deployment and Networking area. Work related with the integration of new MSC and solves any issues related with IS-41, IS-826 and ISUP Protocols.

November 2001 – December 2001

Work for China Unicom Project with Lucent as Technical Support for Hubei province, Deployment and Networking. Work related with the integration of new MSC and solves any issues related with IS-41, IS-826 and ISUP Protocols.

July 2000 – December 2000

ComWare Venezuela, La Urbina, between 5 and 8 street, Mulimar building, First Floor.

Work Area: Telecommunications Engineer, Pre-Sales Area.

Design solutions in Data and Voice field.

July 1998 - March 1999, Research Assistant at Simón.
Bolívar University, Caracas, Venezuela.
Advance System Controls Lab
Implementation of software to control electrical engines
Multiple function graphics interface design using Matlab.

July 1996 - September 1996, Cientifica Industrial de
Venezuela, Bioservicio, Caracas, Venezuela.
Medical Design & Testing Department
Deep analysis of the Ciba Corning 550 Express for new
Testing procedures.
Design of the test and repair specification manual for the
550 Express.

SKILLS	Computer Programming and Applications

- Pascal, MicroWin 2.0, Unix, C and C++ programming
- Pspice, ORCAD, MatLab, Simulink, LabVIEW, Microsoft office 97 (Excel, Power Point, Word), A/D Signal Condition Design, Power Management
- Data Acquisition Experience.

LANGUAGES	Fluent spoken and written in Spanish. (Native Language)
	Good speaking, reading and writing ability in English

TRAINING SEMINARS

• CRM, Customer Relationship Management	Lucent Technologies	July 2000
• Catalyst Mid-market LAN Switching Solution	CISCO	July 2000
• Mosaix Training	Lucent Technologies	July 2000
• Training Netstructure 2000	INTEL	August 2000
• LAN Ethernet Networks, Basic Concepts	AVAYA	October 2000
• Wireless LAN/WAN Solutions for Business Users	Lucent Technologies	October 2000
• Server Training	INTEL	September 2000
• Cisco Sales Essentials: Small and Medium Business	CISCO	September 2000
• 3G Data First Presentation	Lucent Technologies	November 2001
• IMS Seminar (Understanding SIP and IMS)	Lucent Technologies	June 2006

TRAINING COURSES

• Quick Start Convergent Networks	Lucent Technologies	July 2000
• DEFINITY Administration	Lucent Technologies	August 2000
• Quick Start Foundation & Definity Sales	Lucent Technologies	September 2000
• Call Center Technologies & Applications	Lucent Technologies	September 2000
• CAJUN Campus Switches	AVAYA	September 2000
• Fundamentals of Solaris 2.6 Library	Lucent Technologies	February 2001
• System Capacity Monitoring and Engineering	Lucent Technologies	June 2002

Certify by Lucent Technologies as **Technical Support – AMPS INTL LCTS MSC Engineer** in July 2002.

Certify by Lucent Technologies as **AMPS/PCF Wireless Technical Support Center (WTSC) AP Technical Support Engineer** in March 2003.

Certify by Lucent Technologies as **AMPS/PCF Wireless Technical Support Center (WTSC) ECP IMS Technical Support Engineer** in March 2003.

Certify by Lucent Technologies as **AMPS/PCF Wireless Technical Support Center (WTSC) OMP Technical Support Engineer** in March 2003.